



SBCC Refund and Cancellation Policy for Paid Subscriptions

1. Cooling-Off Period

Under UK consumer law, you have the right to cancel your subscription within 14 days of purchase. If you have not accessed any part of the digital content during this period, you are entitled to a full refund.

2. Waiver of Cancellation Rights

By accessing the digital content immediately after purchase, you agree to waive your 14-day cancellation right. In such cases, no refund will be issued.

3. Ongoing Subscriptions and Renewals

You may cancel your subscription at any time by contacting info@sbcconline.com. Cancellation will take effect at the end of the current billing cycle. No partial refunds are provided for unused time.

4. Free Trials

If your subscription includes a free trial, you will not be charged until the trial ends. You may cancel at any time during the trial to avoid charges.

5. Faulty or Misdescribed Content

If the digital content is faulty or not as described, you are entitled to a refund or replacement in accordance with your statutory rights.